The Challenge

As a rapidly growing technology provider, Fon needed to implement a highly reliable log management solution that kept pace with the growth in its infrastructure, the increased reliability demanded by top tier partners and legal requirements to comply with regulations in the numerous countries in which Fon operates. Lost messages during transfer from log sources to the central log server was a particular concern.

The Solution

Having had experience with the syslog-ng™ Open Source Edition, Fon decided to upgrade to the Premium Edition, which offers additional features that ensure reliability such as client-side disk buffers, client-side failover and application level acknowledgement via the Reliable Log Transfer Protocol (RLTP™). To ensure reliable log transfer and storage, Fon chose to deploy syslog-ng™ in a High Availability configuration with a secondary log server which simplifies setting up a failover environment.

Upgrading to syslog-ng™ Premium Edition was a seamless process. Javier de Posada, System Operations Manager, explains:

"As most of the configuration had already been written, it was a matter of days to put it in production. Introducing new features is also quick."

About One Identity

One Identity helps organizations get identity and access management (IAM) right. With our unique combination of offerings, including a portfolio of identity governance, access management, privileged management and identity as a service solutions, organizations can achieve their full potential – unimped by security, yet safeguarded against threats. Learn more at OneIdentity.com.