

CASE STUDY

# Secure Log Management with syslog-ng™

syslog-ng™ Premium Edition

“WE HAVE CHOSEN THE SYSLOG-NG™ PREMIUM EDITION BECAUSE IT PROVIDES THE MOST ADVANCED FEATURE SET, COMBINED WITH STRONG, WELL MAINTAINED DOCUMENTATION AND A SUPPORT TEAM THAT IS THERE WHEN WE NEED IT.”



Fon is the global WiFi network. We pioneered residential WiFi sharing over a decade ago and, together with leading telcos, we've built the world's largest WiFi community of over 23 million hotspots. We are experts in keeping people seamlessly connected by aggregating residential and prime public WiFi footprints, as well as facilitating interconnection between WiFi networks.

## Learn more

- [Read more about syslog-ng™](#)
- [Request an evaluation](#)
- [Request pricing](#)

## The Challenge

As a rapidly growing technology provider, Fon needed to implement a highly reliable log management solution that kept pace with the growth in its infrastructure, the increased reliability demanded by top tier partners and legal requirements to comply with regulations in the numerous countries in which Fon operates. Lost messages during transfer from log sources to the central log server was a particular concern.

## The Solution

Having had experience with the syslog-ng™ Open Source Edition, Fon decided to upgrade to the Premium Edition, which offers additional features that ensure reliability such as client-side disk buffers, client-side failover and application level acknowledgement via the Reliable Log Transfer Protocol (RLTP™). To ensure reliable log transfer and storage, Fon chose to deploy syslog-ng™ in a High Availability configuration with a secondary log server which simplifies setting up a failover environment.

Upgrading to syslog-ng™ Premium Edition was a seamless process. Javier de Posada, System Operations Manager, explains:

“As most of the configuration had already been written, it was a matter of days to put it in production. Introducing new features is also quick.”

## About One Identity

One Identity helps organizations get identity and access management (IAM) right. With our unique combination of offerings, including a portfolio of identity governance, access management, privileged management and identity as a service solutions, organizations can achieve their full potential – unimpeded by security, yet safeguarded against threats. Learn more at [OneIdentity.com](https://www.oneidentity.com)

(c) 2018 One Identity Software International Limited. ALL RIGHTS RESERVED. One Identity, and the One Identity logo are trademarks and registered trademarks of One Identity LLC in the U.S.A. and other countries. For a complete list of One Identity trademarks, please visit our website at [www.oneidentity.com/legal](https://www.oneidentity.com/legal). All other trademarks, servicemarks, registered trademarks, and registered servicemarks are the property of their respective owners.